



## WHY SHOULD YOU CHOOSE US?

We are equipped to cater to adult patients with ongoing nursing and medical needs due to general weakness, deconditioning, and debility related to the burden of chronic diseases or recent acute illnesses.

We aim to improve patients' overall quality of life. By safe discharge planning, we hope to avoid unnecessary readmission to the hospital, and to reduce risks of morbidity (medical problems caused by treatment) and mortality (death).

For more information, kindly contact us at

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## MEDICAL SUPPORT CARE (MSC)

Information Guide



## WHO ARE WE?

Medical Support Care (MSC) is an extension of Sunway Medical Centre's current medical services. We provide supportive care to patients who have recently undergone acute hospitalisation.

Often, despite patients being medically stable after an acute admission, there are factors that include reduced physical functional ability, and ongoing healthcare or medical needs that prevent a safe hospital discharge.

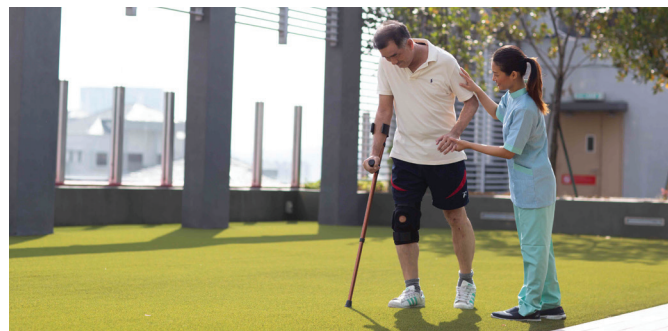
## WHO ARE ELIGIBLE FOR OUR SERVICES?

Patients in MSC should be medically stable and should not require acute medical care or treatment. At any point during their stay in MSC, patients may be transferred back to acute care within the same hospital vicinity if circumstances arise that necessitate higher-level medical care.

## WHAT CAN WE DO?

We are a medical stepdown service that delivers subacute care. We strive to provide safe discharge planning to facilitate a smooth transition from acute care settings to the community.

An individualised care plan is designed to ensure continuity of care, prioritising patient safety and well-being. We provide comprehensive inpatient services that include: consultant physician-led medical management, 24-hour skilled nursing care, and if appropriate, low intensity rehabilitation tailored to patients' individual needs.



## What are OUR COMPETENCIES?

We uphold a multidisciplinary approach consisting of regular doctor visits, skilled nursing care and input from allied health professionals where indicated, including dietitians, physiotherapists, occupational therapists, speech-language therapists, clinical psychologists, and other healthcare professionals' services that may be required during your stay with us.

We have designated MSC beds within the hospital. Apart from the MSC team care, patients can be referred in-house to obtain more intensive specialised rehabilitation and have direct access to a comprehensive panel of consultant specialists. Acute, emergency, and critical care facilities are readily available in the event of patients' unexpected or sudden clinical deterioration.